

Public Safety

Seminole County

Emergency Communications/E-911

Medical Quality Assurance & Education Bureau

Mission

To provide quality assurance, continuing education, and data management for emergency medical service providers so that the citizens and visitors of Seminole County may enjoy a high quality Emergency Medical Services (EMS) System.

Business Strategy

The Medical Quality Assurance (MQA) and Education Bureau enhances the development and expansion of the Seminole County EMS System including establishing the "standard of care." This is accomplished by continuously evaluating the "quality of care" provided and the development and coordination of continuing education programs to assure the "standard of care" is met by the 565 emergency medical technicians (EMT) and paramedics in the system. The Bureau's activities follow the requirements established in Chapters 396 and 401 of the Florida Statutes and their correlating Florida Administrative Codes. In addition, the Bureau coordinates a centralized controlled medication disbursement point and participates in a public education program cooperative with all agencies.

Objectives

Provide the Countywide EMS System a continuous quality improvement program utilizing critical indicators set by the EMS System Medical Director.

Issue quarterly medical quality assurance reports.

Provide a minimum of 15 continuing education units (CEUs) per year from the U.S. Department of Transportation's emergency medical technician and paramedic curriculums, including joint training programs with all emergency medical service agencies in Seminole County.

Provide County EMT/Paramedic certification program and examinations.

Performance Measures

	FY 01/02 Actual	FY 02/03 Estimated	FY 03/04 Projection	FY 04/05 Projection
EMS calls reviewed by the MQA process	n/a	900	1,500	3,000
Advanced cardiac life support classes provided to countywide EMS System/number of students	4/650	4/100	6/112	6/120
Continuing education units approved for EMTs and paramedics in the EMS system/number of students	51/650	60/550	90/565	90/581
Quality assurance reports submitted to 8 EMS agencies	n/a	n/a	4	4
County certification exams administered to EMTs and paramedics	n/a	45	52	75
Specific medical conditions selected to identify trends in pre-hospital care	n/a	5	5	8

Department:	PUBLIC SAFETY				Seminole County	
Division:	EMERGENCY COMMUNICATIONS/E-911				FY 2003/04	
Section:	MEDICAL QUALITY ASSURANCE				FY 2004/05	
	2001/02 Actual Expenditures	2002/03 Adopted Budget	2003/04 Adopted Budget	Percent Change 2003/04 Budget over 2002/03 Budget	2004/05 Approved Budget	Percent Change 2004/05 Budget over 2003/04 Budget
EXPENDITURES:						
Personal Services	88,731	94,768	97,949	3.4%	164,928	68.4%
Operating Services	50,672	152,638	156,868	2.8%	156,884	0.0%
Capital Outlay	0	0	0		0	
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	139,403	247,406	254,817	3.0%	321,812	26.3%
Capital Improvements	0	0	0		0	
TOTAL EXPENDITURES	139,403	247,406	254,817	3.0%	321,812	26.3%
FUNDING SOURCE(S)						
General Fund	139,403	247,406	254,817	3.0%	321,812	26.3%
TOTAL FUNDING SOURCE(S)	139,403	247,406	254,817	3.0%	321,812	26.3%
Full Time Positions	2	2	2		3	
Part-Time Positions	0	0	0		0	
New Programs and Highlights for Fiscal Year 2003/04						
New Programs and Highlights for Fiscal Year 2004/05						
The Sr. Coordinator position will be transferred from EMS Trust Fund budget in accordance with prior Board approval.						59,707
Capital Improvements	2003-04		2004-05	2005-06	2006-07	2007-08
Total Project Cost	0		0	0	0	0
Total Operating Impact	0		0	0	0	0